

GRIEVANCE REDRESSAL/ESCALATION MATRIX:

The matrix must include the following details:

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-Id	Working hours when complainant can call
Customer Care	Vignesh Venkatesh	Konark Shram, Office no. 309, 3 rd floor, Janata Nagar, Tardeo Road, Mumbai Central - 400034	9819039345	admin@wealthtrustcap.com	Monday to Friday 9 - 5
Head of Customer Care	Vignesh Venkatesh	Same as above	9819039345	admin@wealthtrustcap.com	Monday to Friday 9 - 5
Compliance Officer	Sneha Jain	Same as above	9819039347	snehajain@wealthtrustcap.com	Monday to Friday 9 - 5
CEO	Sneha Jain	Same as above	9819039347	snehajain@wealthtrustcap.com	Monday to Friday 9 - 5
Principal Officer	Jeel Shah	Same as above	9819039345	jeelshah@wealthtrustcap.com	Monday to Friday 9 - 5